QUALITY POLICY

Our company, through its knowledge and experience, is able to lead in the sector in which it operates.

Through the harmonious cooperation of all involved parties - Management, Personnel, Partners, Suppliers and, above all, our Customers - the company ensures the successful completion of its activities.

To achieve the above, Management:

- Has adopted a Quality Management System in accordance with the International Standard ISO 9001:2015, which is implemented throughout the company and in all activities affecting the quality of its services and customer satisfaction.
- Identifies and continuously improves the characteristics of its services, where feasible, as well as the effectiveness of the main processes and, consequently, of the entire Quality Management System.
- Sets measurable and objective quality targets at company level, based on risk and opportunity analysis. These targets are established and assessed according to the degree of achievement during the Quality Management System Review by Management.
- Invests in the continuous training, information and development of its personnel in order to promote quality in every activity.
- Monitors, measures and evaluates critical parameters and processes in order to ensure quality.
- Commits to complying with and implementing all applicable legal and regulatory requirements.

The company aims to foster broader cooperation, ensuring QUALITY in every transaction and activity.

Management of ALIO S.A.